



Salcare

The little place that does big things for lots of people!

59 Ray Street - Heanor - Amber Valley – Derbyshire - DE75 7GF

Volunteering at Salcare

Our Purpose

Salcare helps create safer & stronger communities, where families, who are moving away from abuse and poverty, feel empowered to build a new future. We do this through the provision of practical & emotional support for the whole family.

Volunteers are a lifeline to us being able to support the services we deliver, we always need more volunteers and we really appreciate the work they do for us and our services.

The Volunteer Roles

In the Cafe

Saltare's Café aims to be at the heart of our local community as a warm, welcoming safe space for everyone to come and have a hot meal, meet people and find out what is going on in the local community. Aiming to be friendly space offering home-cooked food our Community Café caters for people who are lonely, living on the breadline, or who just want a simple home cooked meal at very good value.

We serve tasty home cooked food, made from our surplus food, with a simple menu of lunches, snacks, hot meals and drinks. Weekly theme

Afternoons will focus on an Older Folks Lunch Club and a Mum & Toddler Coffee & Snack Morning.

The Pantry

The first food pantry in Heanor, the Community Pantry provides basic food items including fresh produce to over 400 members every weekday. It has been set up in a local shop-style, but people join as a member (for £10, with the first shop free).

The Foodbank

For people in crisis, we provide free food parcels made up of basic foodstuffs that will last 2-3 days. Users can self-refer for the first week or so, then they will need a referral from one of our network partners.



The pantry & foodbank redistributes approx. 30 tons of surplus food every year.

The Charity Shop

The charity shop is a small charity shop, selling the usual charity shop things. It's pretty basic and serves the warehouse where we sell larger items of furniture including sofa's, kitchen goods and bedroom furniture.

Warehouse

Volunteering in the warehouse is busy, we sell larger items of furniture including sofa's, kitchen goods and bedroom furniture that need moving, cleaning and delivering.



In the community

We need support in the community, getting our message out and fundraising. These roles are ad hoc so you won't need to be here every week and may suit your free time better.

Points Of Contact

- Community Hub Development Worker
- Community Shop & Pantry staff and volunteers

Role Responsibilities

- Participate in an induction and training
- Provide a warm and welcoming atmosphere for our customers
- Assist the volunteer café team and Community Hub Development Worker in day to day running of the cafe
- Serve customers promptly, courteously and with a smile
- Ensure the tables and surrounding area are clean and tidy
- Take orders, operate the till and handle the money
- Prepare drinks and food as required
- Undertake serving food and drinks
- Accept food donations from local people and partners (like local schools)
- Ensure kitchen and café area is clean and tidy at the end of the shift
- Foster a positive work environment of great teamwork, mutual respect, non-judgement and effective communication

Qualifications & Personal Attributes

- Age 15 and older
- Ability to commit to at least one shifts per week for a month
- Good organisational skills
- Willingness to complete Food Hygiene Level 2 and any necessary training
- Good communication skills
- Good spoken and written English a plus
- Positive attitude and a team player
- Flexible approach to working
- Tact and diplomacy in dealing with a variety of situations
- Self-awareness and able to use initiative
- Good understanding of equality and diversity
- Understanding of the issues facing the local community
- Compassionate and non-judgemental
- Completion of DBS as necessary

The above is indicative of the tasks to be carried out and will change from time to time in consultation with the volunteer and in line with service needs.

All duties are to be carried out in accordance with the law, the Salcare's values, policies and procedures, the placement contract (if applicable) and in the spirit of fairness and equality and other professional guidelines.

To Apply

Please complete a volunteer application form, attach a resume and submit it to foodbank@salcare.org.uk

Please note that volunteering is unpaid.